**Test Workflow Document – Accenture Legal – KYC Application**

**Sprint-2 - Phases to be Tested:**

1. FRA Summary
2. QC
3. SME Review
4. Approval
5. Additional Approval

**Role for testing :** [AL\_Test Analyst](https://acnopssubdev08.service-now.com/sys_user.do?sys_id=a299b88b87ccc110c837ed740cbb356d&sysparm_record_target=sys_user&sysparm_record_row=5&sysparm_record_rows=112536&sysparm_record_list=ORDERBYDESCsys_created_on), AL outreach

**Workflow:**

1. In Screening phase, analyst can send case for Secondary outreach, and it will trigger a task under secondary outreach related list.
2. Also, once all screening task state changes to QC ready, next review stage task will open and analyst can select next phase i.e., FRA summary, Qc task.
3. Once FRA summary task trigger, analyst can work on it and marks it to Qc ready then only Qc task will trigger.
4. In QC task, QC persona can approve or reject the task, during rejection QC needs to select which phase he/she rejects, while rejecting Qc needs to make that particular task In progress then qc can reject it.
5. In case QC wants to approve the case, then qc needs to complete all task which are visible under related list.
6. In SME review task, accept and reject option is there, If accept clicked then workflow will move ahead.
7. Next stage should be “Approval”, In approval phase we have 2 options i.e., approve and reject.
8. If task approved, it would move ahead and generate additional approval task, if it rejects then it will go back to FRA stage.
9. If additional approval task approved, it would move ahead and complete the task, if it rejects then it will go back to FRA stage.